

MULESOFT CATALYST KNOWLEDGE HUB TERMS OF USE

1. Introduction

Welcome to MuleSoft Catalyst Knowledge Hub. MuleSoft Catalyst Knowledge Hub is a resource for our customers of curated materials to help use and learn MuleSoft through best practice documents, document templates, code templates, and whitepapers that cover a variety of MuleSoft capabilities.

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By agreeing to these Terms, you represent that you are at least 18 years old or the age of majority in the jurisdiction in which you reside, whichever is older.

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The following definitions apply throughout the Terms:

- **“Materials”** means the text, photographs, images, designs, logos, videos, information, we have made available on the Sites.
- **“We,” “Our,” or “Us”** means Mulesoft, Inc., its affiliates, parents and subsidiaries (including any agents or vendors used by Mulesoft to provide the Sites).
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3. Personal Use Only

We make the Sites and Materials available to you for your personal use only. You may not (and you agree not to) use, copy, distribute, transmit, broadcast, sell, or do anything else with the Materials or Sites for any other purpose.

4. Your Account

In some cases, an account administrator, such as your employer or educational institution, may assign you an account. If you are using or logging into an account an administrator has assigned to you, additional terms may apply to your use of the Sites. Moreover, your administrator may be able to access or disable your account without our involvement.

You may not share your account with anyone else. It’s your responsibility to keep your password confidential, and you’re responsible for any activities that occur in your account. If you believe that your

account has been compromised or there has been any unauthorized use of your account, please notify your system administrator. We are not liable for any loss due to unauthorized use of your account.

5. Account Suspension / Termination

We may suspend or terminate your access to the Sites, your account, or both immediately without any liability to you, upon notice, if in our sole judgment:

- You have violated these Terms or our [Terms of Service](#);
- Your continued use poses an undue or disproportionate burden on the Sites; or
- Your activity on the Sites is disruptive or detrimental to other users or the security of the Sites.

In the event of suspension or termination, your account may be cancelled, your employer may be notified, you may be banned from future participation on the Sites and you may be able to use the Sites only on a conditional basis.

6. Warranties & Disclaimers

a. Our Warranties and Disclaimers

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b. Your Warranties

YOU REPRESENT AND WARRANT THAT: (1) YOU ARE AUTHORIZED TO ENTER INTO THIS AGREEMENT; (2) YOU ARE AT LEAST 18 YEARS OLD, OR THE AGE OF MAJORITY IN THE JURISDICTION IN WHICH YOU RESIDE, WHICHEVER IS OLDER; AND (3) YOU CAN AND WILL COMPLY WITH THE TERMS.

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You agree not to disable, interfere with, or try to get around any of the features of the Sites or the Materials related to security, preventing or restricting use or copying of any Materials, or enforcing the limits on the use of the Sites or the Materials.

8. Indemnification

To the fullest extent permitted by law, you agree to indemnify, release and hold us and our subsidiaries, affiliates, officers, agents, and employees harmless from any claims, demands, actions, liabilities, losses, damages, harms, injuries, costs and expenses (including, without limitation, reasonable attorneys' fees) arising from: (1) your use of the Sites and the Materials; (2) your violation of these Terms; or (3) your violation of any rights of a third party.

9. Limitation of Liability

You agree that you bear all risks associated with using or relying upon the Sites and the Materials on the Sites. IN NO EVENT SHALL WE HAVE ANY LIABILITY HEREUNDER TO YOU FOR ANY LOSSES OR DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO DIRECT, INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, OR DAMAGES BASED ON LOST PROFITS, LOST DATA OR USE, HOWEVER CAUSED AND, WHETHER IN CONTRACT OR TORT AND REGARDLESS OF THE THEORY OF LIABILITY, WHETHER OR NOT YOU HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR IF OUR REMEDY FAILS OF ITS ESSENTIAL PURPOSE. THE FOREGOING DISCLAIMER WILL NOT APPLY TO THE EXTENT PROHIBITED BY APPLICABLE LAW.

10. Relationship of the Parties & Assignment

These Terms do not create a partnership, franchise, joint venture, agency, fiduciary or employment relationship between you and us. You may not make any proposals, promises, warranties, guarantees, or representations on our behalf or in our name. You may not assign any of your rights or obligations hereunder, whether by operation of law or otherwise, without our prior written consent. We may assign these Terms, in whole or in part in our sole discretion and without your consent. Subject to the foregoing, these Terms shall bind and inure to the benefit of the parties, their respective successors and permitted assigns.

11. Jurisdiction and Waiver of Jury Trial

These Terms are governed by and construed in accordance with the laws of California, USA, without regard to its conflict of laws rules. You expressly agree that the exclusive jurisdiction for any claim or dispute under these Terms and or your use of the Sites resides in the courts located in San Francisco, California, USA, and you further expressly agree to submit to the personal jurisdiction of such courts for the purpose of litigating any such claim or action. Each party hereby waives any right to jury trial in connection with any action or litigation in any way arising out of or related to these Terms.

12. Entire Agreement

Except as expressly stated in these Terms, these Terms constitute the entire agreement between the parties, and supersede all prior and contemporaneous agreements, proposals or representations, written or oral, concerning their subject matter. No modification, amendment, or waiver of any provision of these Terms shall be effective unless it is by an update to these Terms that we make available on the Sites, or is in writing and signed by the party against whom the modification, amendment or waiver is to be asserted.